



UN SDGs




MetLife’s sustainability efforts focus on prioritizing five of the 17 UN SDGs, given their relevance to MetLife’s business. We leverage our products and services, workforce, investments and community to drive progress of these five SDGs.

Goal	How we support the goals
<p>3 GOOD HEALTH AND WELL-BEING</p> 	<p>MetLife was built to help people through stressful times, and as today’s society continues to grapple with growing financial, mental, social and physical concerns, we are a leader in providing benefits that address evolving needs and expectations.</p> <ul style="list-style-type: none"> • Provided more than a quarter of a billion total dollars of relief to help people around the world cope with the impacts of COVID-19—through premium credits and contributions from MetLife and MetLife Foundation¹ • Expanded 360Health app to serve Bangladesh, providing free doctor consultations, specialist doctor appointments, online medicine ordering, health assessments and many other features for members; 360Health has already benefited our customers’ health in Australia, China and Korea for several years • Expanded the BeWell program, which supports the physical, mental, social and financial well-being of MetLife employees through outreach, virtual program and other resources
<p>8 DECENT WORK AND ECONOMIC GROWTH</p> 	<p>We pay out tens of billions of dollars in benefits every year to help create a more confident world for everyone, including enabling more resilient, economically thriving communities.</p> <ul style="list-style-type: none"> • Paid out approximately \$35 billion in claims and benefits to customers. We’ve paid more than \$80 billion in group life insurance in the U.S. over the last decade • MetLife’s general account² totals nearly half a trillion dollars and provides a vital source of capital for long-term economic growth and job creation • Raised minimum wage to \$20 per hour for all U.S. employees • Launched MyPath, a global platform to foster internal talent mobility and career opportunities • Since its founding in 1976, MetLife Foundation has contributed over \$900 million to strengthen communities, with its financial health work reaching 17.3 million low- and moderate-income individuals in 42 markets

1. AS OF DECEMBER 31, 2020.

2. FOR DEFINITION OF GENERAL ACCOUNT, PLEASE SEE EXPLANATORY NOTE ON PAGE 149.

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<p>13 CLIMATE ACTION</p> 	<p>We are proud to be a carbon neutral company¹—a status we’ve maintained since 2016—and we continue to build on that work with 11 climate goals for 2030, which include reducing GHG emissions across our operations and supply chain and using responsible investments to advance clean energy projects and green financing.</p> <ul style="list-style-type: none"> • Reduced GHG emissions by 21% between 2020 and 2021² • Committed to net zero GHG emissions for our global operations and general account investment portfolio by 2050 or sooner³ • Planted more than 200,000 trees around the world since 2020 • MetLife Foundation donated grants worth more than \$1 million total since 2020 as part of our climate goal to contribute \$10 million by 2030 • Originated more than \$6 billion of new MIM-managed green investments⁴, bringing total progress toward our \$20 billion goal to nearly \$10 billion
<p>5 GENDER EQUALITY</p>  <p>10 REDUCED INEQUALITIES</p> 	<p>We are taking action to create greater leadership commitment and accountability, deepen our understanding of equity and equality and enhance our ability to lead inclusively in the future.</p> <ul style="list-style-type: none"> • Achieved top-quartile performance for DEI⁵ across each ethnically and racially diverse category⁶ in the U.S. and for female officers globally⁷, compared with other companies in our industry • Women represented 38% of MetLife’s Board of Directors⁵ as of April 2022 • Joined the UNGC’s Target Gender Equality Initiative, a gender-equality accelerator program for companies that have signed on to the UNGC • Joined the Human Rights Campaign’s Business Coalition for the Equality Act and signed the Business Statement on Anti-LGBTQ State Legislation • Established a comprehensive suite of public-facing long-term DEI goals for 2030 • MetLife Foundation completed its three-year, \$5 million commitment to support racial equity in 2022⁹ • Engaged with over 200 Diverse Business Partners⁸, spending approximately \$3.5 billion since the inception of our Supplier Inclusion and Development Program in 2003¹⁰ • MetLife Foundation committed to expanding opportunities for women and girls through partnerships that support financial health programs, careers in technology and entrepreneurship

1. METLIFE’S GOALS FOR GHG EMISSIONS AND CARBON NEUTRALITY APPLY TO ALL OF ITS OWNED AND LEASED OFFICES ACROSS THE WORLD, ITS FLEET OF AUTOMOBILES (SCOPE 1 AND 2 EMISSIONS) AND ITS EMPLOYEE BUSINESS TRAVEL (SCOPE 3 EMISSIONS).
2. GHG REDUCTIONS WERE IN PART DUE TO REDUCTIONS IN BUSINESS TRAVEL DUE TO THE COVID-19 PANDEMIC.
3. THE NET ZERO COMMITMENT APPLIES TO GHG EMISSIONS FROM METLIFE, INC.’S OWNED AND LEASED OFFICES ACROSS THE WORLD, AUTOMOBILE FLEETS, EMPLOYEE BUSINESS TRAVEL AND ASSETS IN METLIFE’S GENERAL ACCOUNT INVESTMENT PORTFOLIO, WHICH INCLUDES THE GENERAL ACCOUNTS OF METLIFE, INC.’S WHOLLY OWNED INSURANCE COMPANY SUBSIDIARIES, WHERE DATA AND METHODOLOGIES ARE AVAILABLE. EMISSIONS ARE TRACKED AND REPORTED IN ACCORDANCE WITH THE GREENHOUSE GAS PROTOCOL. READ MORE ABOUT [METLIFE’S CLIMATE COMMITMENTS ONLINE](#). LEARN ABOUT METLIFE’S [GENERAL ACCOUNT INVESTMENT PORTFOLIO ONLINE](#).
4. FOR A DEFINITION AND ADDITIONAL INFORMATION REGARDING METLIFE’S GREEN INVESTMENTS, PLEASE SEE PAGE 90.
5. WHEN COMPARED TO PEERS IN INDUSTRY BENCHMARKS.
6. DIVERSE CATEGORIES INCLUDE BLACK/AFRICAN AMERICAN; LATINO/HISPANIC; ASIAN; MULTIRACIAL.
7. THE OFFICER POPULATION IS A SUBSET OF OVERALL MANAGEMENT THAT IS A REFLECTION OF THE LEADERSHIP OF THE ORGANIZATION. IT IS COMPRISED OF ALL METLIFE EMPLOYEES AT THE VICE PRESIDENT LEVEL OR ABOVE.
8. DIVERSE BUSINESS PARTNER MEANS MAJORITY OWNED, OPERATED AND CONTROLLED BY ETHNIC MINORITIES, WOMEN, LGBTQ INDIVIDUALS, PEOPLE WITH DISABILITIES, OR VETERANS, AS WELL AS FEDERALLY RECOGNIZED SMALL BUSINESSES.
9. THIS INCLUDES A [\\$1 MILLION COMMITMENT TO THE UNITED NEGRO COLLEGE FUND](#) TO HELP FINANCE SCHOLARSHIPS AT HISTORICALLY BLACK COLLEGES AND UNIVERSITIES.
10. DUE TO THE LONG HISTORY OF THE PROGRAM, SPEND FIGURES FROM 2003 THROUGH 2007 ARE APPROXIMATED.